**REPORT TO:** Safer Halton Policy and Performance Board

**DATE:** 15 June 2010

**REPORTING OFFICER:** Strategic Director Corporate and Policy

**SUBJECT:** Local Area Agreement Performance Report

WARDS: Borough-wide

## 1.0 PURPOSE OF REPORT

1.1 To provide information on the progress towards meeting Halton's Sustainable Community Strategy targets to 2009 – 10 financial year-end.

#### 2.0 RECOMMENDED: That

- (1) the report is noted; and
- (2) the Board considers whether it requires any further information concerning the actions being taken to achieve Halton's LAA targets.

#### 3.0 SUPPORTING INFORMATION

- 3.1 The revised Local Area Agreement, which comprises an element of Haltons Sustainable Community Strategy, was signed off by the Secretary of State in June 2008. The LAA contains a set of measures and targets agreed between the Council, local partner agencies (who have a duty of co-operation in achieving targets) and government. There are 32 indicators within the LAA along with statutory and education and early years targets. The current agreement covers the period April 2008 to March 2011.
- 3.2 The Agreement was refreshed in March 2010 following a review with Government Office North West. Any changes to performance targets that resulted from this review have been reflected within the enclosed report.
- 3.3 Attached as Appendix 1 is a report on progress to the 2009 10 financial year-end which includes those indicators and targets that fall within the remit of this Policy and Performance Board.
- 3.4 In considering this report Members should be aware that:
  - a) All of the measures within the National Indicator Set are monitored through Quarterly Departmental Service Plan Monitoring Reports. The purpose of thus report is to consolidate information on all measures and targets relevant to this PPB in order to provide a clear picture of progress.

b) In some cases outturn data cannot be made available at the mid-year point and there are also some Place Survey based indicators for which information will not become available until 2010 i.e. the next date the survey is due to be undertaken.

## 4.0 CONCLUSION

4.1 The Sustainable Community Strategy for Halton, and the Local Area Agreement contained within it, is the main mechanism through which government will performance manage local areas. It is therefore important that we monitor progress and that Members are satisfied that adequate plans are in place to ensure that the Council and its partners achieve the improvement targets that have been agreed.

#### 5.0 POLICY IMPLICATIONS

5.1 The Local Area Agreement acts as the delivery plan for the Sustainable Community Strategy for Halton and is therefore central to our policy framework.

#### 6.0 OTHER IMPLICATIONS

6.1 The achievement of Local Area Agreement targets has direct implications for the outcomes in relation to Comprehensive Area Assessment judgements.

## 7.0 IMPLICATIONS FOR THE COUNCIL'S PRIORITIES

7.1 This report deals directly with the delivery of the relevant strategic priority of the Council.

## 8.0 RISK ANALYSIS

8.1 The key risk is a failure to improve the quality of life for Halton's residents in accordance with the objectives of the Sustainable Community Strategy. This risk can be mitigated thorough the regular reporting and review of progress and the development of appropriate actions where under-performance may occur.

## 9.0 EQUALITY AND DIVERSITY ISSUES

9.1 One of the guiding principles of the Local Area Agreement is to reduce inequalities in Halton.

# 10.0 LIST OF BACKGROUND PAPAERS UNDER SECTION 100D OF THE LOCAL GOVERNMENT ACT 1972

Document Local Area Agreement 2008 – 11

Place of Inspection 2<sup>nd</sup> Floor, Municipal Building, Kingsway, Widnes

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# **The Sustainable Community**

**Strategy For Halton** 

2006 - 2011

Year End Progress Report 01<sup>st</sup> April 2009 – 31<sup>st</sup> March 2010



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This report provides a summary of progress in relation to the achievement of targets within Halton's Sustainable Community Strategy.

It provides both a snapshot of performance for the period 01<sup>st</sup> April 2009 to 31<sup>st</sup> March 2010 and a projection of expected levels of performance to the period 2011.

The following symbols have been used to illustrate current performance against 2010 and 2011 target levels.

- ✓ Target is likely to be achieved or exceeded.
- ? The achievement of the target is uncertain at this stage
- Target is highly unlikely to be / will not be achieved.

## **SAFER HALTON**

Page	NI	Descriptor	09/10 Target	2011 Target
6	5	Overall satisfaction with the area	N/A	?
7	7	Environment for a thriving third sector	N/A	?
8	16	Serious acquisitive crime rate	<b>✓</b>	<b>✓</b>
10	17	Perceptions of anti-social behaviour	N/A	?
12	20	Assault with injury crime rate	<b>✓</b>	<b>✓</b>
13	30	Re-offending rate of prolific and priority offenders	<b>✓</b>	?
15	32	Repeat incidents of domestic violence	<b>✓</b>	<b>✓</b>
16	33	Arson incidents	<b>✓</b>	✓

Page	NI	Descriptor	09/10 Target	2011 Target
18	39	Alcohol related hospital admission rates	x	?
20	40	Drug users in effective treatment	×	?

# Non Local Area Agreement Measures / Targets

21	47	Reduce the number of people killed or seriously injured in road traffic accidents	✓	?
24	SH1	Reduce the number of incidents of ASB in the worst 5 Lower Super Output Areas compared with the rest of the borough	×	?

## NI 5 Increase residents overall satisfaction with the area

Baseline (2007/08)	2009 - 10			2011		
	Target	Actual	Progress	Target	Projected	
70.4%		N/A		73.4%	?	

## **Data Commentary**

The baseline position for this indicator is the perception data that was captured as part of the 2008 National Place Survey.

The next Place survey is expected to be completed in 2010, although the results will probably not be available until Quarter 1 2011/12.

## **General Performance Commentary**

As no survey has been undertaken during the year no comparison is possible to the baseline level.

## Summary of key activities undertaken / planned during the year

Generally people are satisfied with Halton as a place to live including: people (neighbours, family and friends), parks, schools, shopping, health and transport, NMAs (local housing and shopping facilities) and have an affinity for the local area with a sense of community and a high proportion of longstanding residents.

As 2009 is the 'gap' year between the national Place surveys the Halton Strategic Partnership commissioned research from IPSOS-MORI to follow-up the key findings of the Place Survey in more detail though a series of resident workshops.

As a result of the findings of this further research an action plan has been developed, including a significant focus upon the better communication of achievements, to improve the levels of perception.

# NI 7 Increase voluntary and community sector satisfaction by creating a strong environment in which it can thrive

Baseline (2007/08)	2009 - 10			2011	
	Target	Actual	Progress	Target	Projected
22.2%		N/A		29.7%	?

## **Data Commentary**

A measurable improvement, calculated in accordance with published OTS guidance. Based on the results of the 2008 national survey of third sector organisations, it is estimated that the required improvement in Halton will be around 7.5 percentage points. This remains an estimate. The final target will be confirmed once the 2010 national survey of third sector organisations has reported.

## **Performance Commentary**

The earliest comparable update against the 2008 baseline is likely to be available is not be until a further national survey in 2010.

Therefore, although data in relation to this measure is only collected on a biennial basis, a range of proxy indicators are being developed.

#### Examples include;

- Number of voluntary and community groups registered with HVA and HBC's Community Development Service.
- Number of community group's accessing grant funding.
- % occupancy at community centres.
- % of residents living in the three NMAs (3% most deprived LSOAs in 2004 IMD) participating in local activities.

## Summary of key activities undertaken / planned during the year

Over 50 grants were made to a wide range local community and voluntary organisations working in the three most disadvantaged neighbourhoods during 2009/10 by the Halton Neighbourhood Management Partnership.

The neighbourhood management partnership facilitated the delivery by Neighbourhoods North West of its Level 2 'Working In Communities' accredited qualification for local people active in their neighbourhoods. 16 people successfully completed the course, and feedback was extremely positive.

In February 2010 the neighbourhood management partnership hosted its final annual Celebration and Awards event at the Stobart Halton Stadium. Over 120 people attended the very successful event to show their appreciation of the individuals, organisations and projects working to 'make a difference' in their local neighbourhood

## NI 16 Serious Acquisitive Crime

Baseline (2007/08)	2009 - 10			20	11
	Target	Actual	Progress	Target	Projected
1968	1870	1727	<b>✓</b>	1820	<b>✓</b>

## **Data Commentary**

The data is complete and covers the full reporting period of Quarter 4 09/10 as well as the full financial year, 2009/2010.

## **General Performance Commentary**

Serious acquisitive crime has decreased by 19% (93 crimes) from Q3 to Q4. There is also a reduction of 4.6% (19 crimes) on the same quarter last year (Q4 08/09).

The 2009/2010 year end total recorded crime is 1727 which is 7.6% below the target and 23% down on the total serious acquisitive crime recorded during 2008/09.

Most areas of serious acquisitive crime have seen excellent reductions when we compare Q4 08/09 with Q4 09/10:

Domestic Burglary is up 20% (28 more crimes)

Theft of Motor Vehicle is down 34% (29 less crimes)

Theft from Motor Vehicle is down 10% (17 less crimes)

Robbery (personal and business) is down 6% (2 less crimes)

Most areas of serious acquisitive crime have seen excellent reductions when we compare **year on year (08/09 – 09/10)** recorded crimes:

Domestic Burglary is down 17% (121 less crimes)

Theft of Motor Vehicle is down 24% (102 less crimes)

Theft from Motor Vehicle is down 27% (263 less crimes)

Robbery (personal and business) is down 18% (23 less crimes)

Summary of key activities undertaken / planned during the year

## **Design In Security – Urban Renewal**

The Community Safety Team have been working with architects, the RSL's and developers for the Widnes shopping park project, Building Schools for Future project and the Castlefields local centre (PCT, Pharmacy, McCols, Bookmakers etc) so that design, technology (CCTV) and security staffing levels are designed and built into the schemes. Both projects have applied for the Police "Secured By Design" standards and the British Parking Association Safer Parking Award.

## **Business Robbery**

On behalf of the CAG, the police Crime Reduction Advisor and council Environmental Health Officer have raised awareness to all police personnel and bookmakers with the lead up to the Cheltenham Festival and The Liverpool Grand National week commencing the Thursday 8<sup>th</sup>. April 2010 and concludes with Grand National day on Saturday 10<sup>th</sup> April. Police activity will also be enhanced on Saturday 10<sup>th</sup> (Grand National) to monitor and protect staff carrying out cash-in-transit (vehicle to premises) drop-offs and collections.

All licensed bookmakers have also received the Cheshire Constabulary "Counter Action – Reducing robbery in retail premises" publication.

## **Vehicle Crime Initiatives** (Theft of and theft from vehicles)

The British parking Association has awarded the below 7 car parks with the Safer Parking Award. They are:-

- 4 car parks in Halton Lea
- The Trident Centre (Halton Lea)
- Evenwood Farm PH
- Runcorn Railway Station

"Spreading the Safer Message" in Halton, was the only successful bid across Cheshire, Halton and Warrington (Cheshire Policing Area) to achieve funding from the Home Office Safer Homes Funding scheme. Over 400 homes in Halton area have since benefited from the project, the project included:-

- Home Office training (CRB checks) to 22 volunteers
- Professional home security training and surveys to 430 homes
- Smartwater registered and installed in all 430 homes.
- Referrals to other agencies e.g Age Concern, RSL to fit home security equipment as necessary.
- Producing and distributing Home Office Safer Homes publications and messages.

Halton Voluntary Action and Safer Halton Partnership recruited 11 groups via voluntary sector meetings and capacity building events. By the end of the project each group earned £500 (for attending the training) plus £30.00 for each survey, releasing a potential earning of £1700.00 per voluntary group. This is unrestricted funding for the benefit of the group and its activity.

- **12 month evaluation of "Burglary Days of Action"** in the 6 communities of Ditton, Hough Green, Kingsway, Castlefields, West bank and Halton Brook show:-
  - 1. Over 3300 homes were visited and educational awareness leaflets were provided.
  - 2. 6 burglary Smartwater communities/zones were created (Street signage on all roads)
  - 3. 1024 Smartwater property marking solutions registered.
  - 4. 169 (28.6%) of the 590 residents surveyed before the project said that that felt "very safe". After our burglary advice and distribution of the Smartwater product 343 (58.1%) of the 590 residents felt "very safe".
  - 5. 169 smoke alarms were fitted.
  - 6. Over 18 different organisations worked together to deliver improved joint outcomes.
  - 7. 6 month evaluation pre and post project shows a **68% reduction in burglary's** in those communities.
  - 8. The above evaluation will benefit from £2,000 towards a communication strategy to promote the positive results and raise public confidence.

## NI 17 Reduce the perceptions of ASB

Baseline	2009 - 10			2011	
(2007/08)	Target	Actual	Progress	Target	Projected
24.3%		N/A	21.2%	?	

## **Data Commentary**

The baseline position for this indicator is the perception data that was captured as part of the 2008 National Place Survey.

The next Place survey is expected to be completed in 2010, although the results will probably not be available until Quarter 1 2011/12.

## **Performance Commentary**

The above data is received from the New Place Survey 2008 and so it not current, an update for this should be available early 2011.

A proxy measure that could be used as an indication of current performance may be actual anti social behaviour numbers reported to Cheshire Police:

Halton	09/10 Target	Q1	Q2	Q3	Q4	Progress
ASB incidents	10293	3072	2790	2211	1910	1

There have been a total of 9983 incidents of ASB reported to the Police in 2009/10, which is a 3% reduction on the 08/09 total (10292).

This is not an accepted proxy measure but one that could be used as a guide line for the general trend in the public's perception of ASB. Lower recorded ASB incidents may lead to lower levels of perceived ASB but there are many other factors to take into account.

## Summary of key activities undertaken / planned during the year

For 2009 / 10 the COMPASS steering group projects and ASB project performance has therefore been briefly summarised below:

Overall number of ASB incidents reported to Cheshire Constabulary have reduced by 29% when compared to the same period last year resulting in 331 less victims.

The projects currently in place in relation to this area include:

- Operation Stay Safe
- Reparation Project
- Diversion Project
- After School Patrols
- Street Based Teams
- Crime Prevention Family Intervention Project
- ASB Family Intervention Project
- Respect Parenting and PEIP
- Youth Inclusion Support Panel
- Victim and Witness Support Coordinator

Performance of the projects collectively are having a positive impact across many business areas, Antisocial behaviour numbers, Police calls for service, Health, admissions to A&E and general awareness of drugs, alcohol and teenage pregnancy, Education and reductions in first time entrants into the youth justice process.

Cost benefit guidance has now been provided by the youth task force and will be used and reported upon during quarter 1 of 2010/11, this will demonstrate the true cost benefit of each of the projects alongside the national indicator performance results.

## NI 20 Assault with Less Serious Injury

Baseline (2007/08)	2009 - 10			Baseline 2009 - 10 2011			11
	Target	Mid-year Actual	Progress	Target	Projected		
1269	1105	1060	✓	1062	<b>✓</b>		

## **Data Commentary**

This report covers the period 1<sup>st</sup> Jan 2010 to 31<sup>st</sup> March 2010. The data is complete and comprises the actual number of crimes recorded during the period.

## **General Performance Commentary**

The number of recorded assault with less serious injury in Q4 is the lowest it's been all year, a reduction of 3 crimes from the previous quarter. At the end of the year there were 1060 crimes recorded in Halton, putting us 4% (45 crimes) under the target of 1105.

#### Year on year

08/09 – 1172 recorded crimes 09/10 – 1060 recorded crimes

Assault with less serious injury was 9.6% lower in 09/10 compared to the previous year.

## Summary of key activities undertaken / planned during the year

The Alcohol Enforcement Task group which forms part of Community Safety has an impact on this national indicator. They address the issues faced by the Night Time Economy in the town centres and the other licensed premises in Halton. They aim to reduce the number of assaults and other types of disorder in and around pubs, bars and clubs by working closely with the Council licensing Enforcement Officer and their equivalent in Cheshire Police.

During quarter 4 they have conducted dedicated test purchase operations targeting proxy/underage sales at off/on licences resulting in the detection of 8 underage sales.

The licensing team carried out 212 premises visits with the Police making 184 alcohol related arrests and issuing 56 Section 27 direction to leave notices. There were three premises taken to review during the period with two given closure orders.

The Halton Licensing team in conjunction with the community safety partnership have worked with licensed venues to improve the quality and usability of the CCTV in an effort to prevent incidents of violence and help to identify offenders.

## NI 30 Re-offending rate of prolific and priority offenders

Baseline (2007/08)	2009 - 10			2011	
	Target	Actual	Progress	Target	Projected
82 offences	19% reduction	20 offences (end Q. 2)	<b>✓</b>	19% reduction	?

## **Data Commentary**

The data shows the official NI 30 stats produced by the Home Office for each CSP. They cover Q1 and Q2 of 2009/10. Data is not yet available for Q3 and Q4.

## **Performance Commentary**

Although this report covers January to March 2010, GONW stats are produced 3mths in arrears to allow for charges to be brought before the court and convictions finalised. Q3 2009/2010 figures are expected imminently due to a delay at source, after 6 months we are currently looking at a total of 20 offences, if performance continues like this then we are likely to meet the year end target. Target for end of year proven offences is 69, thereby showing us on line to meet the target end figure.

Locally produced figures give an indication of how NI30 figures will look. Baseline offences for 2008/2009 are 144 – at the end of Q4 2009/2010 the final offence figure stands at 63 showing a 56.3% reduction against the baseline. Calculations show that a further 20 offences may be added to the end total making the year end reduction percentage 42.4%.

## Summary of key activities undertaken / planned during the year

Throughout the last quarter the PPO team have attended twice monthly meetings with the Intelligence Unit, Source Handling Unit and pro-active police to identify and target resources where necessary focussing on C&C PPOs and local target offenders.

As a result of this focussed approach, two C&C PPOs are now on remand pending charges of rape and burglary. Two other PPOs were swiftly arrested and dealt with for drugs and vehicle crime.

During this quarter we have had one offender undergo a period of counselling for gambling addiction with CIC an organisation commissioned by the team to provide bespoke packages for PPO offenders. The offender responded positively to the counselling and is complying with the conditions of his Licence, something he has failed to do previously. There is no intelligence to suggest that he is re-offending.

Joint Agency Group (JAG) continues to assess those offenders for nomination, denomination and progress of the current offender cohort on a monthly basis.

The team continue to refer offenders to the Halton Drug Intervention Programme and work closely with other organisations within Ashley House, particularly the Community Drugs Team.

The Problem Solving Court (PSC) commenced on 1 April in Halton. The Court targets those offenders who are medium to high risk of re-offending and have at lest two crime-related needs such as substance misuse and accommodation. Various agencies in the Borough have signed up to engage with the Probation Service to address these needs, including mental health, Housing Solutions and drug and alcohol agencies. The cases will be reviewed regularly and a designated Probation Officer will provide assessments to the Court and produce reports. Whilst PPO offenders will be excluded from the PSC it is likely that some will be former PPOs whose rate and type of offending no longer fits the PPO cohort. Therefore, it is likely that the PPO team will be providing some input into the process.

One offender during the quarter was been placed on 'Catch and Convict' and has since been apprehended and is due before the Court later this month.

The team continues to undertake presentations to local criminal justice partners and community groups to raise the profile of the Halton PPO Scheme. For example during the last quarter PPO Police Officers completed a presentation to Probation staff reiterating the referral process and criteria for offenders to be considered for the Scheme. It is also planned that they will undertake a presentation to a Magistrates' Training day in the coming months.

## NI 32 Repeat incidents of domestic violence

Baseline (2007/08)			2009 - 10			11
	Target	Actual	Progress	Target	Projected	
N/A	28%	22%	<b>✓</b>	27%	<b>✓</b>	

## **Data Commentary**

This data covers the full financial year 09/10. It is the final actual data for this period and represents an accurate up date and review of all previous data submitted in this period for NI 32.

There is no baseline data for 07/08 as the NI criteria was not implemented until April 2009. Therefore, 2009/10 will represent a more accurate baseline ongoing.

## **General Performance Commentary**

Previously a higher percentage level has been reported against this NI due to inaccurate data recording. This data error has now been corrected indicating that the Halton MARAC is performing within the set targets generally around 26%. Performance appears to have been stable over the year in relation to NI32 with the only exception occurring at Quarter 4 where a significant decrease is seen. This change in performance relates to an increase in the level of cases referred to MARAC which moved from an average of 15 to 23. This increase relates to the implementation of a new Risk Indicator Checklist in January 2010. It is expected that as practice becomes embedded in relation to the new tool that referral levels will stabilise. Therefore, it is expected as we move through 2010 our performance level will move closer to the 26% level seen for the rest of this year.

Our level of repeat cases attending the MARAC appears to be relatively stable, sitting on average at around 4 per month. Within these cases there does appear to be several cases that are returning more frequently and consistently to the MARAC. This raises some concerns as it suggests that the MARAC process may not be as effective with these cases and they have a significant impact on the performance levels.

# Summary of key activities undertaken / planned during the year

A research project is planned to commence shortly in relation to the 'problem' cohort within the MARAC repeat cases who are seen to return 3 or more times to this venue. This research plans to review interventions to date and compare needs with a control group to identify any patterns visible that differentiate this group from the main body of referrals.

The aim is to identify the reasons for the MARAC's apparent lack of success to highlight potential alternative approaches to be taken with this group.

With the implementation of a new Risk Indicator Checklist there are some area training needs. To date one session has been delivered to practitioners and it is planned that two further events will be held to offer basic training and guidance. Alongside this DASH resource packs will be produced to support practitioners to utilise this new tool.

A new Software system has been purchased for the IDVA service, MODUS, which will be implemented in the next quarter. It is envisaged that this will help to streamline data collection from the Halton Domestic Abuse service and forms part of a pan-Cheshire approach to aid unification of systems within the area. This will give greater ability to track perpetrators and ensure victims moving within Cheshire have full case histories transferred into their new area. This will address some of the information sharing issues that have been highlighted by research to be instrumental in domestic homicide incidents.

# NI 33 Deliberate Fires (Total)

Baseline	2009 - 10			2011	
(2007/08)	Target	Actual	Progress	Target	Projected
1277	937	700	<b>✓</b>	855	<b>✓</b>

#### **Data Commentary**

Data presented above has been collated from the Cheshire Fire and Rescue Service Incident Recording System (IRS).

It relates to actual recorded incident volumes and represents the complete data set for each period.

As IRS was introduced on 1 April 2009, baseline data and subsequent targets set were calculated using the previous data capture method.

IRS data is subject to further scrutiny and validation, thus figures recorded may alter following further scrutiny.

#### **General Performance Commentary**

It is NI33ii, deliberate secondary fires that are most commonly associated with anti social behaviour and as such, see fluctuations in line with school holidays and weather patterns.

When comparing April data from 2008/09 with that of 2009/10, there was a 45% increase of incidents of this type, which is thought to be as a direct result of the school Easter holidays falling solely in April in 2009 (they were in March of 2008).

This period also saw a spell of warm weather. Conversely, the cold weather seen during quarter 4 of the year saw a decrease in incident volumes when compared to the preceding three quarters.

The following shows a summary of comparative performance over the past two years:

	2008/09	2009/10	% reduction
NI33i	184	115	-37.5%
NI33ii	722	585	-19.0%
TOTAL	906	700	-22.7%

## Summary of key activities undertaken / planned during the year

2009/10 action plans identify several areas of high activity with regards NI33, categorised by priority with regards the need for arson initiatives. An arson report is completed monthly by each station within Halton (Runcorn and Widnes) to identify specific trends, variations and highlight any anomalies.

By producing analysis at station level, fire fighters have an increased awareness and understanding of the issues surrounding deliberate fires and anti social behaviour and are therefore better equipped to deliver targeted initiatives.

Quarter four saw significant spells of cold, bad weather that influenced the number of related incidents significantly. We also had a final graduation of the Halton Princes Trust Team and the graduation of the Halton 'Respect' Team. This joined up partnership approach encourages interaction with young people, with increased engagement leading to a reduction in the occurrence of bonfires and small deliberate fires.

#### NI 39 Alcohol harm related admission rates

Baseline (2007/08)		2009 - 10		2011	
	Target	Actual	Progress	Target	Projected
2180	2323	2548.6	×	2309	?

## **Data Commentary**

The Q4 data is not yet available and therefore an estimate has been used for Q4 based on actual figures for Jan and Feb and an 11 month average for March.

## **General Performance Commentary**

If the year end estimated cumulative total of 2548.6 alcohol related harm admissions is accurate then we are above target (2323) by 8.9%.

## Summary of key activities undertaken / planned during the year

Completed a 'mini'-competitive tender process for the Tier 2 Alcohol Service in Halton. The successful bidder, Arch Initiatives', has now been informed and the service commenced on Monday 22nd March 2010, <u>27 working days after having received formal approval at board.</u> The evaluation panel consisted of both PCT and LA Senior Manager Representation and a Carer Representative from Halton.

Arch Initiatives are a third sector provider and work is underway to ensure that the service is successfully implemented. This includes proactive engagement with Halton GPs. Clinics will be offered to patients in community based settings and extended opening hours (i.e. evening and weekend appointments) will be available.

Conditional Cautioning Scheme for criminal justice clients established in Halton

A health needs assessment has been undertaken and is currently being aligned to the Community Safety Needs Assessment. An alcohol harm reduction programme will be produced based on the needs assessment.

From a CSP perspective, three priority areas have been agreed with the Alcohol Executive Lead:

- 1. Establishing the Tier 2 service Halton
- 2. Commencing a review of the Tier 3 alcohol service across the borough this involves a review of three separate services.

3. Exploring the role and maximising the potential of alcohol workers in an acute settings.

Priority will be given in this order, as well as progressing the other project work streams.

Consultation will be continued in relation to a model for a redesigned, integrated alcohol harm treatment system. The model will incorporate a single point of access and will be tendered for start up date of April 2011. A full business case will be presented to MET in September 2010. To assist in the development of the model, all existing Tiers are subject to a review (as stated above) and 'lean' pathways are being developed in conjunction with providers via a 'Care Pathways Group' (membership predominantly current providers). The aim of the group is to uncover waste and bottlenecks in the current system and assist in making the journey seamless for patients. This work will enable us to quickly make a difference for patients whilst contributing to our knowledge base and the design of the future model.

## NI 40 Number of drug users in effective treatment

Baseline (2007/08)		2009 - 10			2011	
	Target	Actual	Progress	Target	Projected	
513	528	461 (April – Dec)	×	544	?	

## **Data Commentary**

The latest published data for this measure relates to the period April to December 2010 as NI 40 is reported in arrears to allow for full counting of numbers of people in treatment for more than 12 weeks.

## **General Performance Commentary**

The way in which this measure is calculated was subject to some amendment which resulted in lower levels being recorded. This has resulted in having to now achieve a significant stretch target much higher than the nationally set 1% year on year increase.

The Home Office has a prevalence figure of Problematic Drug Users (**PDU**'s) for each Drug Action Team area. The number of PDU's who are either currently in treatment or have been in treatment is equivalent to 85% of the Home Office prevalence estimate. Regionally and nationally this is a high penetration rate.

Therefore theoretically there are few PDU's left to bring into treatment. The low numbers of referrals through the criminal justice system, the low levels of acquisitive crime, our high performance in reducing Class A drug related offending, exceptionally low numbers of drug related deaths and a virtually non-existent waiting list is further evidence that most PDU's in Halton are either in treatment or have been in treatment.

Performance at this stage of the year shows an improvement over that in 2008 – 09.

## Summary of key activities undertaken / planned during the year

There has been a strong focus on improving the quality of service on offer. This can be evidenced by the significant improvement in planned discharges. In March 2010 planned discharges for PDU's in Halton were 38% and for all drugs aged 18+ 50%. This is compared to national figures of 29% and 38% respectively.

In relation to those in treatment for longer than 12 weeks Halton is amongst the best performers nationally.

A performance improvement plan has been in place and service providers have responded well as evidenced by the significant improvement in retention rates and planned discharges. This will be refreshed for the coming financial year and the DAT will continue to meet providers on a bi-monthly basis in order to maintain a positive direction of travel.

Non Local Area Agreement Measures contained within Halton's Sustainable Community Strategy (2006 – 2011)

# NI 47 Reduce the number of people killed or seriously injured in road traffic accidents

Baseline (2006)		2009 - 10			2011	
	Target	Actual	Progress	Target	Projected	
10.7%	10.5%	5.9%	<b>✓</b>	7.2%	?	

## Data Commentary

The figure provided above includes complete causality numbers up to Q3, while the figure provided for Q4 only incorporates January and February 2010 as the numbers for April are still un validated. Actual causality numbers are given here, quarterly, as the official NI 47 figure is only produced at year end comparing the previous 3 year rolling average (shown below).

## General Performance Commentary

NI 47 measures the annual change in the 3 year rolling average of people killed or seriously injured in RTC's. Good performance is indicated by a positive % change suggesting a reduction in the number of KSI casualties.

KSI 3 year rolling average figures:

2007/08 = 14.9%

2008/09 = 10.5%

2009/10 = 5.9%

At the end of 2009/10 Halton recorded a positive 5.9% change in the 3 year rolling average, suggesting a reduction in the number of people killed or seriously injured in RTC's.

## Summary of key activities undertaken / planned during the year

Through a mixture of engineering works and road safety education, casualty figures continue to be driven down in Halton. 2009 was the most successful year for decades, and using a mixture of funding sources, further projects will be undertaken to further reduce our casualty rate

Existing funding for safety work continues to be made available through both the Cheshire Safer Roads Partnership and Local Transport Plan sources and this will continue to be utilised to further reduce casualty totals.

In relation to the Cheshire Safer Roads Partnership, the organisation's funding has supported a range of targeted schemes and programmes that have been introduced to address issues within certain sections of the public, which included:

## **Focus on Young Road Users**

**IMPACT** - This aims to ensure that those services who work with young people are aware of the risks to young people of using the roads and assists them in getting help and support. However, the initiative is primarily focused on providing assistance to young people not fully engaged in traditional education:

**R8URM8** - Rate Your Mate, a campaign where young drivers are encouraged to rate their friend's driving, with prizes for good drivers;

**Pimp My Panda** – This initiative involves teams of students competing to modify a Police van, in safe and legal ways. The prize for the winning team is to see its design implemented; and

**Creamfields** – This summer campaign was aimed at reminding young road users across, Cheshire, Lancashire and Greater Manchester of the consequences of drink or drug driving. Young people were offered advice and the opportunity to win tickets to Creamfields

## **Focus on Drink and Drug Driving**

**Other Media Campaigns**: -The Partnership also undertook other high profile media campaigns aimed at those issues that continue to present casualty problems

#### Raising Awareness:

**Speeding? STOP** – This was a publicity campaign, based on billboards, radio adverts and show visits; all aimed at young male drivers:

**DfT Seatbelt Launch** – The Partnership supported the DfT's countrywide publicity campaign:

**Dark Nights** – This alerted people, in the autumn, to the fact the nights are drawing in and of the need to take more care when driving, walking and cycling:

**Regional Working** – This initiative was able to exploit economies of scale by working with colleagues in Cumbria, Lancashire, Greater Manchester, Merseyside and Cheshire to promote a consistent road safety message across the North West. The first joint initiative comprised a radio campaign to raise awareness of parents to the dangers faced by young drivers: and

**Rev and Trip** – This initiative targeted young drivers of small motorbikes and scooters and offered them the chance to better understand the associated risks and refine their riding skills

## **Working With Communities:**

**Heelz on Wheelz** – The main purpose of this initiative was to give young women drivers a better understanding of their vehicles, but also to raise awareness of road and personal safety issues:

**Access to Pass Plus** - Cash subsidies were provided by the Partnership to encourage young people to participate in the Pass Plus scheme for newly qualified drivers:

**Petrol Hedz** – This event was targeted at young 'at risk' road users to encourage them to seek further training:

# SH 1 Reduce the number of incidents of ASB in the worst 5 Lower Super Output Areas compared with the rest of the borough

Baseline		2009 - 10			2011	
(2007/8)	Target	Actual	Progress	Target	Projected	
24.5% (difference)	14.5% (difference)	41.2% (difference)	×	9.5% (difference)	?	

## Data Commentary

Baselines were set during 2007/08, using the Neighbourhood Management (NMA) areas: Castlefields, Windmill Hill, Halton Lea, Appleton, Kingsway. Data numbers have been taken from Police ward data covering the entire ward areas. It should be noted that these numbers will include a small element of non NMA data. Analysis to street level is not possible at this moment. By measuring complete wards the numbers should be used as an indicator only.

## **Performance Commentary**

Targets were devised using 2007/08 figures as a baseline. This baseline was set following on from three years continued reduction in numbers, from 11214 in 2005/06, 10440 in 2006/07 to 9641 in 2007/08. Not just sustaining these reductions but also aiming to improve upon them was seen to be extremely challenging, particularly whilst also aiming to encourage more people to report incidents with confidence. The target chosen was therefore to ensure that the number of incidents recorded in each of the NMA's noted above were consistent with the rest of the borough and not to look for reductions in numbers as initially it was anticipated that numbers would rise in line with improved satisfaction (i.e. residents wanting to report more as seen as dealing more effectively).

While numbers during 2008/09 and the beginning of 2009/10 have risen, the gap has reduced by 4.4%. The targets set have not been achieved to date, however performance is progressing in the right direction.

This quarter has also seen significant reductions in numbers too, reporting the lowest number in a quarter since 2007/08 and a reduction of 9% when compared to the same period 08/09.

Numbers relating to **youth ASB** have also seen significant reductions this quarter and at quarter two where 21% reductions were recorded.

## Summary of key activities undertaken / planned during the year

During quarter three of the COMPASS Steering group meeting an executive summary of the outputs and outcomes was requested. 2009 / 10 the COMPASS steering group projects and ASB project performance has therefore been briefly summarised below:

Overall number of ASB incidents reported to Cheshire Constabulary have reduced by 29% when compared to the same period the year before resulting in 331 less victims.

The projects currently in place in relation to this area include:

- Operation Stay Safe
- Reparation Project
- Diversion Project
- After School Patrols
- Street Based Teams
- Crime Prevention Family Intervention Project
- ASB Family Intervention Project
- Respect Parenting and PEIP
- Youth Inclusion Support Panel
- Victim and Witness Support Coordinator

Performance of the projects collectively are having a positive impact across many business areas, Antisocial behaviour numbers, Police calls for service, Health, admissions to A&E and general awareness of drugs, alcohol and teenage pregnancy, Education and reductions in first time entrants into the youth justice process. Cost benefit guidance has now been provided by the youth task force and will be used and reported upon during quarter 1 of 2010/11, this will demonstrate the true cost benefit of each of the projects alongside the national indicator performance results.